Live Webcast Instructions Advisory Committee on Immunization Practices (ACIP) Centers for Disease Control and Prevention (CDC), Atlanta, GA June 20, 8:00 am – 4:50 pm June 21, 8:00 am – 12:45 pm

1. For best results, please use IE9 or above, Mozilla Firefox, Safari or Google Chrome. The player is also compatible with mobile devices running Android or iOS.

Please Note: The webcast link is active the day and time of the event only.

Webcast link: http://www.ustream.tv/channel/QyXBRzYjVCS

Dial: 877-925-7916 Passcode: 4080878459

For Technical support: 404-639-3737

Please note the <u>web links are not secured</u>. The links can be viewed by anyone with access to the URL.

- 2. If you are unable to see or hear the broadcast, this could mean a couple different things:
 - You are running a browser that does not support Ustream content (all major browsers do)
 - You are running a browser that is old enough that it requires flash, and flash is disabled
 - You have a port blocked that is necessary for viewing Ustream
 - Your Network Administrator has strict firewall rules that is preventing Ustream content from reaching you the users.
- 3. Below are a couple of very high level troubleshooting articles, for viewing, that could help with issues:

https://support.ustream.tv/hc/en-us/articles/207851767-Viewing-troubleshooting-steps

https://support.ustream.tv/hc/en-us/articles/207852107-Opening-Firewall-or-Proxy-Ports-for-Ustream-Broadcasting-and-Viewing

ACIP Website: http://www.cdc.gov/vaccines/acip/index.html